

Dear Guest,

We hope you enjoyed your cruise and have arrived home safely.

With regards to your recent cruise, we were notified of a presumptive positive COVID-19 case in an individual with travel history aboard [Vessel Name] during the voyage between [Voyage Dates].

As a matter of precaution, [Name of Local Health Authorities] recommend you and any travel companions take the following actions:

* You are encouraged to remain at home and self-quarantine as much as possible.
* Monitor for COVID-19 symptoms for 14 days from the end of your cruise. If able, check your temperature twice daily and monitor for symptoms: fever, cough, difficulty breathing or shortness of breath, sore throat, new loss of taste or smell, fatigue, muscle or body aches, congestion or runny nose, nausea or vomiting, diarrhoea.
* In the event of any symptom appearing within 14 days, please immediately self-isolate and contact your Doctor and local health services.
* Maintain physical distance (at least 6 feet), especially those at higher risk for severe illness from COVID-19.
* Practice frequent hand hygiene.
* Wear a mask if going out in public.

Updated information and guidance on COVID-19 is available on the U.S. CDC website below:

<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>

Thank you for taking time to read this important information. We wish you well and look forward to seeing you back onboard [Vessel Name].

Yours sincerely,

[Company Representative Name & Signature]

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